

Software Quality Assurance Engineer

Quality Assurance · Engineering

LOCATION	EMPLOYMENT TYPE	WORK MODE	APPLY TO
Rajnandgaon	Full-time	Hybrid (1–2 days/week in office)	sridhar@suvihim.com

About Suvihim

Suvihim Innovations Private Limited builds platforms that empower neighborhood retailers with loyalty, rewards, and customer engagement tools. By equipping local businesses with advanced digital capabilities, we help them compete effectively with e-commerce players and large-format retailers. Our flagship product, **FaydaMX**, is a rewards-led commerce platform for neighborhood shopping — built for emerging Indian cities. We focus on user-friendly, scalable solutions that drive repeat business and strengthen customer relationships, so small retailers can thrive in a competitive market.

The Role

Our development team round-1 tests every release for technical correctness. Your job is different and more strategic: you'll own **User Acceptance Testing (UAT) on the company's behalf** — making sure the product actually does what the business needs before it reaches our merchants and customers. You'll work directly with our **Directors and merchants** to understand their real-world pain points and shape your testing around them, **spearhead automation** for our most important flows, and serve as the go-to point of contact for the customer support team. This is a **hybrid** role based in Rajnandgaon, with one to two days a week in the office.

Key Responsibilities

- Own **User Acceptance Testing (UAT)** on the company's behalf — validate the product against our business requirements, not just technical specs (development handles round-1 testing).
- Work closely with **Directors and merchants** to understand their pain points and design test scenarios that reflect real-world usage.
- **Spearhead and implement automation** solutions for important, high-impact product flows.
- Act as the **single point of contact (SPOC) for the customer support team** — investigate, reproduce, and help resolve customer issues.
- Design, execute, and maintain manual test cases; identify, reproduce, and clearly document defects.
- Run regression, integration, and UAT cycles, and report clearly on test results.
- Contribute to the continuous improvement of QA processes and help ensure timely, high-quality releases.

What We're Looking For

- Strong foundation in Software Quality, Quality Assurance, and testing practices.
- Proficiency in manual testing — test-case design, execution, defect logging, and regression testing.
- Hands-on experience **implementing test automation** for key flows.
- Ability to translate business requirements into effective UAT scenarios.
- Strong communication and stakeholder skills — comfortable working directly with directors, merchants, and support teams.
- Understanding of software-development concepts and familiarity with SDLC / STLC; experience with test-management and bug-tracking tools.
- Attention to detail, analytical thinking, and clear, systematic documentation.
- Bachelor's degree in Computer Science, Engineering, or a related technical field (or equivalent practical experience).

Bonus Points

- Experience with retail, loyalty, or customer-engagement platforms.
- Exposure to mobile app testing (iOS / Android) and API testing.

Think you fit? Email your resume and a short note on where you'd make an impact to sridhar@suvihim.com with the subject **"Application for QA Engineer"**.